

Klaus Ewoldt E.

Development Sr. Manager | Technical Project Manager | Delivery Lead | Scrum Master
+56 9 9366 0998 | klausewoldt@gmail.com | www.linkedin.com/in/klausewoldt

PROFESSIONAL SUMMARY

With over 15 years of experience in Commercial services and Banking IT industry, I bring a comprehensive skill set and a proven track record in managing large groups of teams, complex software development projects, global government governance, and driving digital transformation. Native Spanish speaker and completely proficient in English.

AREAS OF EXPERTISE

- Cross-Cultural Leadership
- Strategic Planning
- Risk Management
- Dependency Management
- People Management skills
- Advanced Technology Skills
- Backlog Management
- Budget Management
- Artificial intelligence
- Conflict Resolution
- Stakeholder Engagement
- SAFe / Scrum Methodology

PROFESSIONAL EXPERIENCE

APP DEVELOPMENT SENIOR MANAGEMENT VP | Citibank | Sep 2022 – Mar 2025

- Successful delivery of three global projects within large groups of teams, moving more than 100B USD daily on transactions.

PROJECT/TECH LEAD | Kibernum | Feb. 2022 – Sept. 2022

- Creation a skilled high-performance Development and QA teams for Citibank.

OPERATION AND TECHNOLOGY MANAGER (External and Full Time Employee) | Agroan LTDA | Aug. 2018 – Feb. 2022

- Asset management transparency improvement, reducing resources loss and increasing profitability.

INFORMATION SECURITY DIRECTOR & ENTERPRISE APP SYSTEM ADMINISTRATOR | IGT | Nov. 2016 – Jul. 2018

- Contractual Model Control Processes Implementation and operational continuity management (Data Center & Applications).

INFORMATION SECURITY OFFICER & SYSTEM ADMINISTRATOR LEVEL 2 | IGT | Aug. 2014 – Oct. 2016

- Successful integration of multiple releases into production, achieving operational continuity within the established limits CI/CD.

SYSTEM ADMINISTRATOR | IGT | Aug. 2013 – Jul. 2014

- Substantial improvement in response time to incidents and operational continuity of platforms, recognized with the honor of Building Excellence.

EDUCATION

- **MASTER IN TEAM MANAGEMENT AND LEADERSHIP** | ENEB | 2025 – 2027
- **MASTER IN PROJECT MANAGER** | ENEB | 2025 – 2027
- **COMPUTER PROJECTS MANAGER** | IACC | 2018
- **DESIGN AND MULTIMEDIA PROGRAMMING** | INACAP | 2010 – 2011

CERTIFICATIONS

- SAFe 6 - Release Train Engineer RTE
- SAFe 6 - Advance Scrum Master SASM
- CertiProf - Scrum Master SMPC
- CertiProf - Remote Work & Virtual Collaboration
- CertiProf - Scrum Foundation Professional SFPC
- LinkedIn - Leadership Blind Spots
- LinkedIn - Women and Tech IT
- SONDA - AWS Technical Essentials
- SONDA - Comptia Cloud Essentials
- IGT – Anti-Corruption Compliance
- IGT – ISO27001 Confidential Information
- IGT – ISO 27001 Sec. and Risk Assessment
- IGT – ISO 27001 Sec. Incident Response
- IGT – ISO 27001 Security Testing 2.0